

2025 NATIONAL SYMPOSIUM ON ACADEMIC PALLIATIVE CARE EDUCATION AND RESEARCH

TERMS AND CONDITIONS FOR REGISTRATION

Refunds and Cancellation

If you are unable to attend the Symposium, you must send written notice of your withdrawal via email to the Institute at palcareadmin1@csusm.edu at least **five (5) business days** before the first day of the event (June 2, 2025) for a full refund. Refunds will not be issued after the Symposium begins. Registrations are nontransferable. Refunds will be issued 30–45 days following the Symposium.

If the CSU Shiley Haynes Institute for Palliative Care (Institute) cancels or substantially alters the event (e.g., moved to virtual format) due to unforeseen events, natural disasters, or local pandemic conditions/restrictions affecting the ability of attendees to travel or gather safely, the Institute will refund.

Privacy

We value your privacy. Your personal information will be kept confidential and will never be sold to third parties. It will only be used for communications related to your attendance at the Symposium, and to related services provided by the exhibitors and supporters present at the Symposium. For the Institute's full Privacy agreement, see the [Online Privacy Policy Agreement](#).

Photography

By attending the Symposium, you acknowledge that photographs and/or videos of you may be taken by our conference staff and/or photographers at any time. Furthermore, you grant the CSU Shiley Haynes Institute for Palliative Care permission to use photographs and/or video of your likeness in any type of media, including websites and print publications, without compensation or reward.

Disclaimer

The CSU Shiley Haynes Institute for Palliative Care, its planning partners, and supporters will make their best attempt to present the program as presented on this website. We reserve the right to alter without prior notice, any of the arrangements, timetables, plans, speakers, or other items related to the Symposium, for any cause beyond its reasonable control. The CSU Shiley Haynes Institute for Palliative Care, its planning partners, or supporters are not liable for any loss or inconvenience caused as a result of such alteration.

Attendee assumes the risk of injury to person or property, or death, in connection with travel to and from any site(s) related to participation in the symposium. Attendee has sole responsibility for personal possessions during the symposium and any related activities. Attendees are urged to secure themselves against risks of liability or loss.

In the event of unforeseen circumstances, the CSU Shiley Haynes Institute for Palliative Care, its planning partners, or supporters do not accept responsibility for loss of monies. Participants are advised to take out personal travel insurance and to extend their policy to cover personal possessions. The CSU Shiley Haynes Institute for Palliative Care, its planning partners, or supporters do not cover individuals against cancellations of bookings or theft or damage to belongings.

Alcohol, Smoking, Drugs

The consumption of alcohol, smoking &/or vaping of tobacco and any other substance, and use of drugs are prohibited anywhere in/on the university campus, including parking areas. Consumption of alcohol is OK only if included in an on campus approved special event. The Institute reserves the right to remove any person or persons from the premises for violation of this policy.

Nondiscrimination

Attendees agree not to unlawfully discriminate against any person based on race, color, national origin, religion, sex, pregnancy, marital status, sexual orientation, gender identity, age, physical or mental disability, covered veteran status, or any other protected status.

Disability Accommodations or Special Needs

Individuals with disabilities, who would like to attend this event, please contact the Symposium Coordinator, Cynthia Runge, at crunge@csusm.edu regarding any special accommodation needs. It is requested that anyone who requires auxiliary aids such as sign language interpreters and alternative format materials notify the event sponsor at least ten business days in advance. Every reasonable effort will be made to provide reasonable accommodations in an effective and timely manner.

